

NR.	SECTION	DESCRIPTION
0	Photographs 	<p><i>Innovatively investing in Europe's Northern Periphery for a sustainable and prosperous future</i></p> 
1.	Title of the practice	<p><i>Wigtownshire Community Transport: vehicle sharing to reduce underutilization of vehicles (P5)</i></p>
2.	Precise theme/issue tackled by the practice	<p>Implementation of vehicle sharing across local organizations to reduce underutilization of vehicles.</p>
3.	Objectives of the practice	<ul style="list-style-type: none"> • Development of a sustainable delivery model to facilitate more resource sharing. • To secure efficiency gains both operationally and financially. • To improve quality, accessibility and flexibility of transport in rural areas.
4.	Location	<ul style="list-style-type: none"> - Scotland, UK - Dumfries and Galloway
5.	Detailed description of the practice	<p>The population of Dumfries and Galloway is approximately 148,000 with 50% of the population centered in the eight main towns. Most facilities are also located in these main towns.</p> <p>Transport is an issue for all age groups and prior to the introduction of this scheme it was commissioned by different organizations and delivered by different providers, in an uncoordinated and expensive manner.</p> <p>The project looked at joined up delivery with partnership working across the Council, the transport partnership SWestrans, social work services, the Scottish Ambulance Service, the local National Health Service board and an established community transport provider.</p> <p>The delivery partner was an established community transport operator who delivers local services and some health care and social care trips. They had a booking and scheduling system already in place.</p> <p>Outcomes from this approach included:</p> <ul style="list-style-type: none"> • Implementation of vehicle sharing across partner organizations. • Improve service delivery. • Reduction in staff time for administration. • Reduction in number of single trips.

		<ul style="list-style-type: none"> • Improvement in quality and standardization of provision. • Co-ordination of trip scheduling for rural areas.
6.	Evaluation	<ul style="list-style-type: none"> • 3 vehicles made available. • 1451 journeys. • 18808 passengers. • 38857 miles travelled. • Vehicle usage improved by 20%. • 95% of surveyed passengers found the vehicles and service very satisfactory.
7.	Lessons learnt from the practice	<p>Success has led to an extension of the project and further developments are planned from the results gained.</p> <p>The success of the project rested on good foundations with clear purpose defined at the beginning. Benefits were measured and operational standards maintained, leading to a high level of user acceptance</p>
8.	Contact information	<p>Harry Thomson</p> <p>Dumfries and Galloway Council, Scotland, UK</p>
9.	Other possible interesting information	<p>This project formed a pilot under the Northern Periphery Programme project, Rural Transport Solutions.</p> <p>The video of the project, with English subtitles, can be viewed through the link below:</p> <p>http://www.youtube.com/watch?v=yNA19v5cC-U</p>