


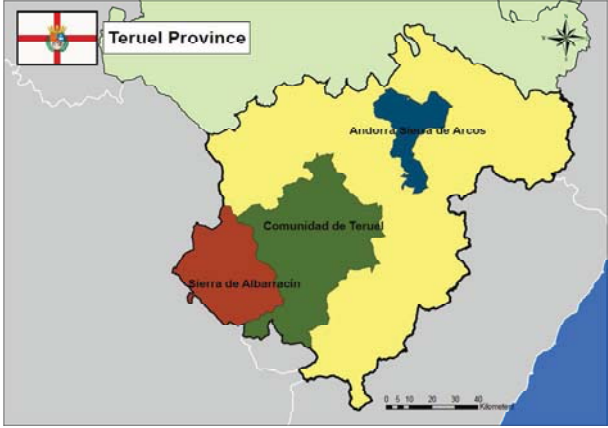


NR.	SECTION	DESCRIPTION
0	Photograph	 
1.	Title of the practice	Red Cross: mobility for dependent people (P1)
2.	Precise theme/issue tackled by the practice	In rural areas of the province of Teruel, there is insufficient supply of public transport. Moreover, this problem has increased due to a limited supply of adapted transport for dependent people.
3.	Objectives of the practice	Providing public transport in rural areas of the province of Teruel. This transport is adapted for persons with reduced mobility.
4.	Location	<ul style="list-style-type: none"> - Country: Spain - Region, district or county: Commonwealth of the Community of Teruel, Commonwealth of Andorra Sierra de Arcos and Commonwealth of Sierra of Albarracin. - Population: 59,660 inhabitants - Area: 3,919.40 km² - Population density: 15.22 ppl/km² <div style="display: flex; justify-content: space-around; align-items: flex-start;">   </div>
5.	Detailed description of the practice	<p><u>Origin:</u></p> <p>This idea has been guided and motivated by Spanish Red Cross and supported by some counties of the province of Teruel. Spanish Red Cross (Spanish acronym CRE) is an institution that carries out voluntary humanitarian activities. This institution has developed a series of initiatives to enhance the territory and help the most disadvantaged people.</p> <p>This service is a result of the needs of people in rural areas of the province of Teruel. They are older people with needs such as travelling to the capital or other municipalities.</p> <p>With this adapted transport means, people with disabilities are provided with greater autonomy and independence.</p>

Timescale:

- Start of activity: Year 2003. Andorra County and Albarracin County.
- Increase of service due to the good results: Year 2012. Teruel County.
- Daily service. From Monday to Friday.

Bodies involved/implementation:

- Organized by: Spanish Red Cross
- Collaborates: Teruel County, Andorra County and Albarracin County.
- Aimed at: General public with difficulty getting around in rural areas.

Process and detailed content of the practice:

Spanish Red Cross collects information, collects data and establishes the frequency and routes. In addition, this institution has a series of adapted vehicles and volunteer service.

The activity involves the transport of dependent people, to places such as health centres, hospitals, day centres, as well as those displacements that are part of everyday life.

This service is completely free to those people who really need it. Furthermore it is important to highlight the great work done by the Spanish Red Cross volunteers. They give special dedication and attention to dependent persons.

Legal framework:

This project was launched after a series of meetings in which several entities and associations took part, as well as the Red Cross institution.

Furthermore, the Red Cross has a policy framework with a number of statutes and regulations. These regulations were adopted by the General Meeting of the Red Cross and establish how the institution has to operate in the territory.

Financial framework:

This transport of dependent people is funded by the institution and county covenants, as well as aid in the territories in which it provides service.

The funds of the institution are based on Red Cross donations, from either public or private entities, associations, businesses and anyone who wants to collaborate with the institution.

Use degree (%): users/total population:

Their services are highly demanded. Currently around 600 people/ year are transported. As it is well accepted by the population, an extension of the service provided is being considered.

6.	Evaluation	<p><u>Possible demonstrated results (through indicators):</u></p> <p>The results of this service are:</p> <ul style="list-style-type: none"> • Increasing the transport supply in rural areas. Improved accessibility, competitiveness and quality of life. • Helping disadvantaged population groups. • Adapted transport system is essential for people with disabilities and regular public transport does not have this type of service. <p><u>Possible success factors:</u></p> <p>It has been very well accepted in the municipalities of Teruel. This transport is well adapted to the needs of dependent people.</p> <p><u>Difficulties encountered:</u></p> <p>To serve the maximum number of people who need the service.</p>
7.	Lessons learnt from the practice	<p>Through collaboration of individuals, organizations and institutions via donations or contracts, it is possible to maintain a sustainable and efficient transport within the province of Teruel. This transport is for people who really need it and have mobility problems.</p>
8.	Contact information	<p>Susana Muñoz Izquierdo Phone: + 34 963 54 39 95 E-mail: sumuiz@cruzroja.es</p>