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CHAMBER OF COMMERCE, INDUSTRY, CRAFTS AND AGRICULTURE OF BOLZANO

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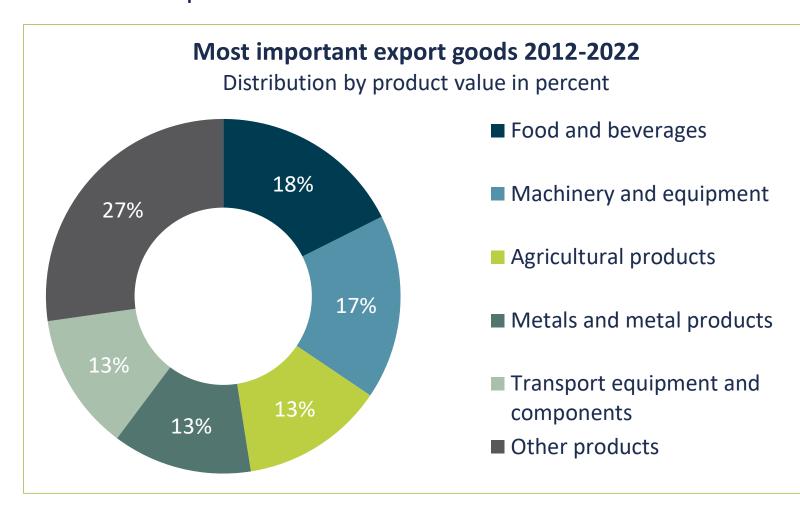
Economic Researchers- Institute of Economic Research, Chamber of Commerce Bolzano

From meat and wine to apples and dairy products: the strengths and challenges of South Tyrolean quality products

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BACKGROUND AND CONTEXT

South Tyrol: autonomous province in northern Italy, entirely within the Alps





539.132 inhabitants 7.400 km² 1% of Italy's population



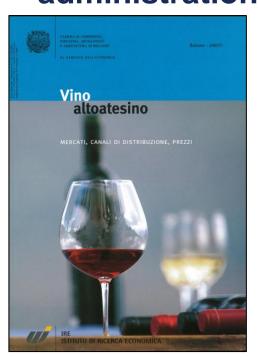






INITIATIVES OVERVIEW

- Presentation of 4 projects about wine, beef, apples, speck, dairy and other local products
 - i.a. direct marketing, distribution channels and communication strategies
- The initiative came from local business associations or the government administration

























ACTIVITIES

For our reports on mountain agricultural products, we interviewed local stakeholders, such as:

- the farmers themselves
- experts in the production, distribution and marketing of the products
- operators in the catering sector who use the products directly, such as chefs or hotel& restaurant owners
- consumers of the products

To embed our own collected data, we used data from other public secondary structural data databases

















RESULTS & RECOMMENDATIONS

- identify and emphasize unique selling propositions
 - Example: for beef and apples, as well as dairy products, we found that animal welfare is one
 of the most relevant issues for consumers
- the usage of all components of local products is important under economic and suitability viewpoints
 - Example: for wine this was a success factor, while for beef this still needs to be implemented
- standardized marketing under a single quality label helps to communicate with consumers and promote quality brands
 - Example: the "South Tyrol" brand already works well for most products (also abroad), especially for apples and dairy products (but still needs to be promoted for beef)
- the aim must be high quality in all sectors, as this is what consumers value most
 - still to be done for beef, but the history of wine and apples has shown that this is the only way for our small-scale production















RESULTS & RECOMMENDATIONS

- consumers value sustainability issues more and more, so it should be considered more in the marketing strategies
- a differentiated view of the different sustainability issues is important for each unique product:
 - Example: personal health and animal welfare are more important to consumers than general product characteristics (such as "price" and "good taste") and thus determine purchasing behavior (for apples, diary products and meet); also, women, younger people as well as families with children are willing to pay higher prices for sustainable products
 - To promote sustainability in the wine sector, a further increase in organic and natural wine production could be useful















RESULTS & RECOMMENDATIONS

- Awareness building for consumers and farmers of the uniqueness of local products (with the example of meet)-> who can help?
 - Butchers: with storytelling and preparation tips, as well as the promotion of special cuts for holistic marketing
 - Gastronomy: offering unknown products or animal parts and regional menus, as well as wine pairings in restaurants and hotels
 - Public institutions: campaigns, events, festivals not only as advertising, but also as awareness-raising activities- and especially for farmers advice and training opportunities
- Education, further training and advisory services for farmers
 - Example: direct marketing techniques for their unique products
- Last but not least: collaboration and cooperation between all actors included
 - A result confirmed by each and every study we completed so far

















Gràcies
Gracias
Thank you
Merci











